

SUNRISE Royal Makadi Aqua Resort – AI Minimum Requirements Formula Winter 18/19

Resort Name	SUNRISE Royal Makadi Aqua Resort - Select -
Added Values	All Inclusive Service starts upon arrival at the resort until pick-up from the resort
Beverages	All beverages: hot, cold, local alcoholic and non-alcoholic (Special selection of some local wines, sparkling wines and international alcoholic beverages, chargeable). Minimum one outlet open 24/7. (Sun Ray Lobby Bar). AI System 10:00 - 00:00. (Between 00:00 – 10:00 all alcoholic and non-alcoholic beverages, chargeable), except for: Hot drinks (coffee, tea and hot chocolate) and water available 24/7 (free of charge)
Breakfast 07:00 – 10:30 Late breakfast 10:30 – 11:00 Early continental breakfast	<ul style="list-style-type: none"> • Shahrazad International Restaurant (buffet) • (Including: coffee, tea and juices), (seasonal freshly squeezed juices (chargeable)) • Shahrazad International Restaurant (buffet), (upon request, free of charge) • Available upon request (free of charge)
Royal Breakfast	• Royal Breakfast buffet or à la carte for Suites' guests and VIP 3 guests (free of charge).
Lunch 12:30 – 14:30	• Shahrazad International Restaurant (buffet)
Dinner 18:30 – 22:00	Dinner at à la carte / themed restaurants upon prior reservation and as per availability – unlimited. <ul style="list-style-type: none"> • Shahrazad International Restaurant (buffet) • Around the World Restaurant (buffet) • Basilico Italian Restaurant (à la carte) • El Paso Mexican Restaurant (à la carte) • T-Bones Steak House Restaurant (à la carte) • The Bedouin Restaurant (à la carte) • Roots Diet & Light à la carte Restaurant (free of charge) • Manzoku Asian Restaurant (à la carte) (free of charge) - Teppanyaki (chargeable) • Felucca Seafood à la carte Restaurant (chargeable) • Nasaya Restaurant & Lounge – Fusion Cuisine (chargeable) • Christmas and New Year's Eve Gala Dinner with upgraded buffet at the Shahrazad International Restaurant and à la carte Restaurants accompanied with special entertainment program (to be defined later). • 06th of January Special Dinner compulsory for East European Market) – with an upgraded dinner and special entertainment program
Late Dinner	• Shahrazad International Restaurant (buffet) - upon request from the tour operator

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<p>Snacks 12:00 – 17:00</p>	<ul style="list-style-type: none"> • Splash Bar • Aqua Bar (ice cream included) <p>Special snack menu available at the lobby bar (chargeable) – 24/7</p>
<p>Tea Time 15:00 – 17:00</p>	<ul style="list-style-type: none"> • Sun Ray Lobby Bar
<p>Midnight snacks 22:30 – 01:00</p>	<ul style="list-style-type: none"> • Shahrazad International Restaurant (buffet)
<p>Lunch Bags</p>	<p>Breakfast and Lunch Bags available upon request from the tour leader for excursions, minimum 24 hours in advance</p>
<p>Pool Bars & Beach Bars 10:00 – 17:00</p>	<ul style="list-style-type: none"> • Chiringuito Beach Bar • Island Pool Bar - Swim Up Bar • Aqua Pool Bar • Family Pool Bar • Except for: Splash Bar (10:00 – 00:00)
<p>Shisha Corner 18:00 – 00:00</p>	<ul style="list-style-type: none"> • Sultana Shisha Café <p>All beverages and shisha (chargeable)</p>
<p>Mini bar</p>	<p>Mini Bar filled upon arrival and refilled each 7th days with a selection of soft drinks (min. 3 cans– e.g. 1 Cola/Pepsi, 1 Fanta/Mirinda, and 1 Sprite/7up) Daily 1 small bottle of water per person – complimentary in the room. Other items (chargeable).</p>
<p>Tea & Coffee Facilities</p>	<p>Tea & coffee making facilities complimentary in the room</p>
<p>Spa & Wellness</p>	<p>Complimentary Spa credit voucher and Beauty Centre credit voucher (Age: 16+) with prior reservation and non-transferable Sauna, Steam Bath, (chargeable), with prior reservation (Age: 16+) Gym free of charge (Age: 16+) Personal Trainer with special programs available (chargeable)</p>
<p>Sports & Activities</p>	<ul style="list-style-type: none"> • Tennis Court, - with prior reservation and subject to availability: daytime, including equipment (free of charge), only flood light in the evening (chargeable) • Multi-Purpose Court • Table Tennis • Beach Volleyball • Basketball • Boccia/French ball • Darts • Aerobics, Body & soul sports (Yoga, Thai Chi and Sunset Meditation) • Mini Croquet • Archery

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	<ul style="list-style-type: none"> • Mini Golf • Chess • Grass Football Field • Billiard (Age: 16+ years - chargeable) • Aqua Park with 18 Slides • Aqua-aerobics, Water Polo, Swimming Competitions • International Diving Centre (complimentary introduction trial dive in the pool, reservation required) • Aqua Centre (chargeable) • Windsurfing (chargeable)
Entertainment	Daily evening entertainment show, amphitheater, live music and Pub/Club with DJ (inclusive until midnight) Weekly fruit festivals & nationality gathering nights
Wi-Fi service	Wi-Fi Connection throughout the resort, (free of charge)
Meetings and Events	Conference Room, 415 m ² , 400 Seats (theatre style) and fully equipped.
Kids Club	<ul style="list-style-type: none"> • SUNRISE Kids Planet Concept, daily for children (Age: 3-12). • Kids club, playground, daily kids disco, Kids Planet food corner, daily educational and entertaining sports & activities • Kids Aqua Park • Kids Mini Archery • Baby-sitting service available (chargeable)
Other Services	<ul style="list-style-type: none"> • Clinic, 24/7, (chargeable) • Laundry & dry-cleaning service (chargeable) • Room Service (24 Hours) (chargeable) • ATM machine (with exchange possibility) • Gifts/souvenir and Jewelry shops. • 24/7 front desk • Concierge Service • Guest Service Center • Multilingual Staff • Business Center • Limousine Service (chargeable) • Free Parking
Comments	<ul style="list-style-type: none"> • Use of Bracelets

Quality Manager _____

General Manager _____

Director of Sales & _____