

Service	Description
CASCADE Main Restaurant	Serving food in Buffet Style : Breakfast From 07:00 till 10:00 Lunch From 13:00 till 15:00 Dinner From 19:00 till 22:00 Late Dinner From 23:00 till 01:00 Upon Request in advance
Italian Resturant “a la carte”	An Italian cuisine with unique atmosphere and exclusive selection of dishes. Dinner 19:00 – 20:30 1 time free per stay, (upon reservation)
Oriental Resturant “a la carte”	Oriental cuisine with unique atmosphere and exclusive selection of dishes. Dinner 19:00 – 20:30 1 time free per stay, (upon reservation)
Lobby Bar “all-inclusive”	Indoor bar with a big selection of soft and local alcoholic drinks. Bar open 24 hours. Alcoholic drinks served from 10:00 – 23:00
Royal Piano Bar “extra charge”	Indoor bar with an exclusive selection of a top-quality beverages
The Lagoon bar “all-inclusive”	Outdoor bar in the middle of the main swimming pool, serving all kinds of beverage and the morning snacks. Open time 10:00 – 17:00 and 17:30 – 24:00
Beach Bar “all-inclusive”	Bar is located on the beach area, serving a big range of soft and hard beverages. Hot snacks available at the lunch time. Open time 09:00 – sunset
Dress Code:	We are kindly requesting to not wear swimming costumes and shorts in the Lobby, Reception area and in the restaurant during the meal time. The sleeveless shirts and slippers are not acceptable in the restaurant during the dinner time.
Breakfast Box:	Please order your meal box for your excursion at the Reception. Kindly note that the last time to order a breakfast box or lunch box is one day in advance until 19:00h
Outside Visitors:	All outside visitors will be charged according to the ordered food and beverage prices. The day use or beach use services will be extra charge according to the resort rules. /Policy And Availability based on Occupancy Please contact the Reception for assistance.
Swimming Pool & Beach	Main pool with slides and Aqua Kids pool open from 8:00 till Sunset Beach located in 5 minutes from the resort with free shuttle bus (Go & Back) from 8:00 till sunset. Kindly be advised that it is not allowed to reserve sun beds at the pool and at the beach
Towels Exchange:	Beach towels provided to the room.

+2 065 346 52 75

Al Mamsha El Seyahi St.,
Hurghada, Red Sea, Egypt

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Kids Club:	From 10:00h till 13:00h From 15:00h till 17:00h For more information, kindly contact our Animation Team
Kids Discotheque:	We are inviting you and your children to join us in the wonderful world of activities offered by our animation team in the kids club from 20:00h till 21:30h
Wakeup Call:	Please contact Reception. Ext: 0 or 1
Laundry:	Please use the laundry requisition located in your wardrobe For more information Ext: 0 or 1 (Payment at the Reception upon check out).
Housekeeping:	The cleaning time in the rooms is from 09:00h till 17:00h according to the schedule. If you prefer a certain time please contact Reception 0 or 1
Mini Bar:	1 small bottle of mineral water per adult will be refilled free of charge on a daily basis. Any additional refill will be for extra charge
Safe box	Available in all rooms free of charge. Kindly requesting to leave your safe door open upon check out. The Hotel Management takes no responsibility for valuables left in your room (items not deposited in the safe).
Doctor:	The Doctor is available 24 hours Against extra charge.
Limousine Service:	The Limousine desk located in Lobby area Against extra charge.
Check Out:	Please let us know when we can pick up your luggage one day before your check out. Kindly note that the maximum check out time is 12:00 noon. If you would like to stay in the room longer, please contact Reception Desk & will be according to our availability. It will be extra charged. For more information, please contact the Reception Ext. 0 or 1
Payment:	You have the possibility to choose either to pay cash or to pay by credit card (We accept only Visa or Master Card).

Any service not mentioned on this sheet will be against extra charge to be paid locally by the guest
Resort has the right to adjust the All-Inclusive Services without pre-notification.

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